

Technical Advisory Bulletin: TAB-11-0009

Equipment: TrangoLINK® Apex Console/Serial Cable

Condition: Cable doesn't allow console/serial access to Apex.

Description: A batch of console cables has been found to be mis-wired and will not allow communication with an Apex radio.

Solution: If you have a console cable that will not work to communicate with an Apex even when the terminal settings are set to the correct values (115200-8-n-1-none), please contact us for a replacement.

If you have previously used the console cable without problems, there is no need for a replacement cable, the one you have is wired properly.

A wiring diagram is provided on pg. 128 of the Apex User Manual should you like to check the wiring without hooking up to an Apex.

For further assistance, please email techsupport@trangosys.com.